

Notice of Drinking Water Service Line Material

Water system name

Charleston Water
Conservancy District

Public water system ID

Site Address

P.O. Box 271
Heber UT 84032

This notice is sent to you by Charleston Water Conservancy District Water System on
9/5/2026_

This notice is to inform you that the water service line to the address above has been identified as unknown material. This means that it could be made of lead.

Read on to find actions you can take and answers to common questions.

Service Line Material	Utility Side	Customer Side
Non-Lead	●	●
Unknown Material	●	●

What is a service line?

A service line is an underground pipe that carries water from the water main, commonly in the street, into your home or building.

Charleston Water Conservancy District owns the section of the service line from the Water Main to the Meter while the section from the Meter to the House is owned by the customer.

What does it mean that my service line is made of unknown material?

Your service line material is not known, but could be lead.

How can I figure out if my service line is made of lead?

To ensure safe drinking water, contact us to help you identify the material of your service line. If you are unsure how to locate your service line or identify the material, we can assist you
(435)671-5136

If your water service line contains lead, we will contact you to discuss replacement options.

What are the health effects of lead?

Exposure to lead in drinking water can cause serious health effects in all age groups:

- Infants and children can have decreases in IQ and attention span.
- Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems.
- Children who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects.
- Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.
- To learn more, visit [CDC.gov](https://www.cdc.gov) and search “drinking water” and “lead”

How can I reduce my exposure to lead in drinking water?

Lead can get in your drinking water as it passes through the plumbing in your house or when it sits in lead pipes for a while. If the material of your pipes is unknown and may be lead, you can reduce your exposure to lead in your drinking water by taking the following steps:

- **Let the water run** for 3-5 minutes before using it for drinking or cooking if the water has not been turned on in over six hours (other ways to flush your line may include taking a shower, running the dishwasher, or doing laundry). Boiling water does NOT remove lead.
- **Clean the screens and aerators** in faucets frequently to remove captured lead particles.
- **Use cold water** for drinking, making food, and making baby formula. Hot water releases more lead from pipes than cold water.
- **Test your water periodically.** Contact your utility and ask if they have any lead sampling programs for their customers.
- **Identify and replace plumbing fixtures containing lead:** Faucets and fittings sold before 2014 are more likely to contain lead.
- **Find other ways to get or treat your water, like using bottled water or water filters.**
You can find certified filters that remove lead by searching online for “certified lead filters”

- **Use only certified “lead-free” piping and materials** for plumbing when building or remodeling.

For more information or if you disagree with the service line material categorization, please contact us.